



Important please read

Status Disclosure Document

Dear CUSTOMER

Please read the following document in addition to your pre-contract information and SECCI. You should consider the information given in all three documents before signing your finance agreement.

Status Disclosure

Financing your purchase - Frequently Asked Questions

Who Are We?

Our registered address is 50 Kneesworth Street, ,
Royston, SG85AH

What can we do to help finance your purchase?

We are authorised and regulated by the Financial
Conduct Authority for credit brokerage.

Our FCA number is 673878.

We work with a number of carefully selected credit
providers who may be able to offer you finance for
your purchase. We are only able to offer finance
products from these providers who may offer us an
incentive to do so. We will not charge you any fee for
our services.

Can we give you independent financial advice?

No, we are not independent financial advisers and are
unable to give you independent financial advice.

What can you do if you wish to complain about our services?

If you wish to make a complaint, please contact
us in the first instance by writing to us at
50 Kneesworth Street, , Royston, SG85AH

emailing us at:
lee@johnrford.co.uk

or by telephoning us on:
01763250100

You have the right to refer any unresolved
complaint to the Financial Ombudsman Service:

Exchange Tower, London, E14 9SR

Web: **www.financial-ombudsman.org.uk**
Telephone: **0800 0234 567**
Text for a call back: **07860 027 586**