

FORD PROTECT

Mechanical Breakdown Warranty

Judge it by its cover





Warranty that works

Quality and dependability are, no doubt two of the main reasons why you chose to drive a Ford in the first place.

All Ford vehicles are designed and built to extremely high standards, with the aim of delivering a fun and carefree driving experience. However, over time some mechanical parts of your car may wear and in some cases could fail and need replacing, leaving you with an unexpected repair bill.

You can now have peace of mind with the Ford Protect Mechanical Breakdown Warranty. Put simply, it could mean no more repair bills on covered components for up to 3 years, leaving you to get on with enjoying your Ford experience.

Protect your vehicle for the road ahead

Ford Protect takes over when your manufacturer's warranty expires, or has already expired, and covers cars and commercial vehicles up to 4.6 tonnes GVW.

(Subject to your vehicle having been maintained in accordance to the manufacturer's service schedule by an authorised repairer)

Gold Cover levels:

For vehicles less than 10 years old and 100,000 miles at point of warranty sale.



Judge it by its cover

Ford Protect Gold Mechanical Breakdown Warranty is a high value all mechanical all electrical warranty protection package covering sudden and unforeseen breakdown or failure for your vehicle which includes the following component areas:

- Air conditioning
- Braking system
- Bluetooth systems (Factory fitted)
- Casings
- Catalytic converter (up to 70,000 miles)
- Central locking
- Clutch (excluding frictional material)
- Computers
- Consumables
- Cooling systems
- Cruise control
- Differential and Driveline
- DPF Lifetime sealed (up to 70,000 miles)
- Electrics
- Engine
- Fuel systems
- Gauges
- Gearbox Manual or Automatic
- Heating systems
- Ignition systems
- Standard audio equipment
- Standard multimedia equipment (inc sat nav)
- Xenon and LED headlights
- Heated screen elements
- Sensors
- Steering
- Stretch belts
- Suspension

- Turbo
- Wheel bearings
- * Individual claims limit up to the purchase price of the vehicle, as shown on the Warranty Certificate
- * 3 to 36 months duration of cover available
- * Failure due to wear and tear on all covered components up to 70,000 miles
- * Whilst there is no mileage limit for mechanical or electrical failures, where the failure is due to wear and tear of a covered component, there is a limit of 70,000 miles at time of failure
- * Maximum vehicle age at warranty inception is 10 years
- * Maximum vehicle mileage at warranty inception is 100,000 miles

The above is an abbreviated list of covered components. A full detailed description of this warranty is shown in the Warranty booklet.

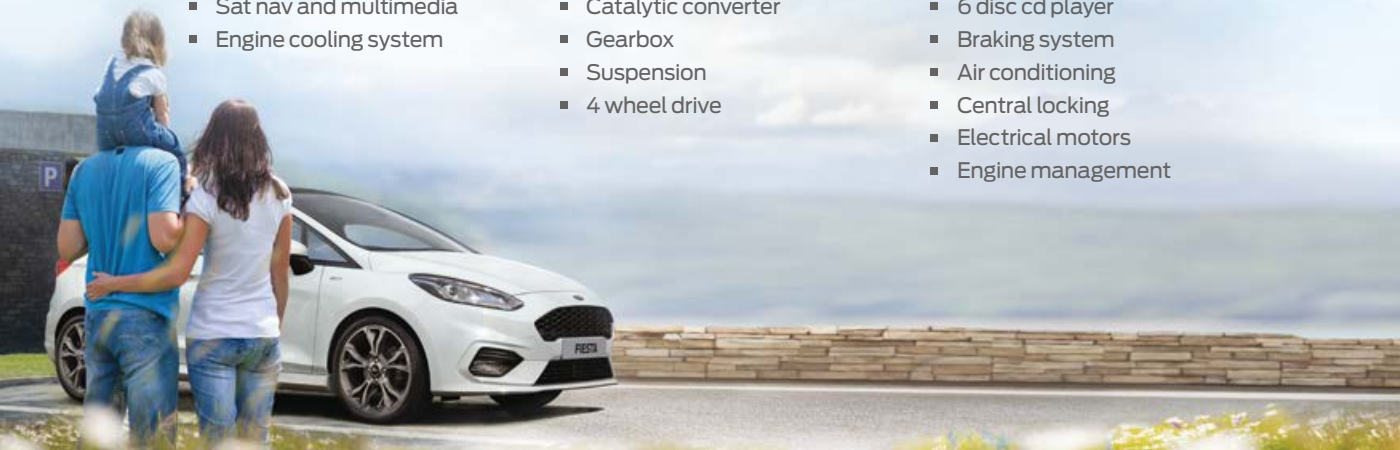




3 year warranty on a used car?

A new car has a 3 year warranty. Why shouldn't your used car have a 3 year warranty? The listing below details some of the features and systems covered by Ford Protect Gold.

- Engine
- Sat nav and multimedia
- Engine cooling system
- Fuel injection system
- Catalytic converter
- Gearbox
- Suspension
- 4 wheel drive
- Power steering
- 6 disc cd player
- Braking system
- Air conditioning
- Central locking
- Electrical motors
- Engine management

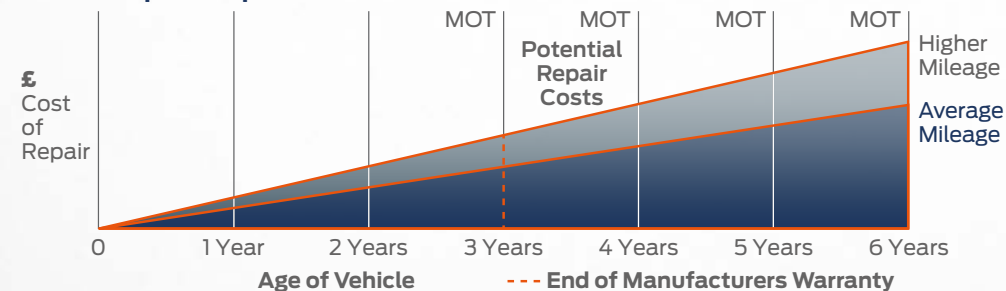


Hidden cost of owning your car

Your car is covered by the Ford manufacturer warranty for 3 years or 60,000 miles. After this the cost of repair is met by yourself, unless of course you have a Ford Protect Gold Warranty. As the age and mileage of your vehicle increases, the risk of an unexpected mechanical failure also increases, whilst an electrical failure can occur at any time.

Where is your vehicle on the graph below and more importantly, where will it be in 3 years time?

Risk of Repair Graph



We really have got it covered

- Cover for both parts and labour, with no excess to pay
- Available in monthly durations between 3 and 36 months to match exact vehicle ownership periods
- The maximum claim value shall not exceed the vehicle purchase price as shown in the Warranty Certificate
- There is no limit to the number of claims that can be made
- Replacement vehicle hire, after 24 hours, up to the value of £60, inclusive of VAT, per day for a maximum of seven days in the event of failure (Subject to conditions)
- Up to sixty days continental cover
- Cover for the cost of overnight accommodation, rail fares or taxi, up to an amount of £100, inclusive of VAT
- Cover also extended to many EV and Hybrid vehicles.

Additional Warranty Options

(will incur an additional cost)

Ford Protect AA Roadside Assistance:

(may only be purchased with a Ford Protect contract at additional cost)

The AA will provide assistance at the roadside or your home; if your car won't start, has run out of fuel or even for an accident. The AA will either get you back on the road, or recover you to the nearest authorised repairer.

MOT Test Warranty:

(at additional cost, vehicle must have 90 days existing MOT)

In the event of an MOT test failure, MOT Test Warranty covers specific items listed on the VT30 fail certificate, including lighting, suspension, steering, brakes, seat belts, sensors.

Protection is available for the next 1, 2 or 3 consecutive MOT tests.

Claim limit per failed MOT is £750 (£25 excess).





Additional information

This document provides a summary of cover only, for full details of all Your warranty benefits, terms, conditions and exclusions, You should read the Ford Protect Used Mechanical Breakdown Warranty booklet, a copy of which will be provided immediately after Your warranty is taken out or at any time on request. On receipt of Your Warranty booklet, You will have time to decide if You wish to cancel the warranty - see "Your Right of Cancellation" below.

The Ford Protect Mechanical Breakdown Warranty is administered by Ford Protect Administration.

Significant Exclusions or Limitations

- To qualify for the Ford Protect Used Mechanical Breakdown Warranty, Your vehicle must not
 - a) be more than 10 years old, with more than 100,000 miles on the odometer on the date of purchase;
 - b) Appear on the Excluded Vehicle list held by the selling dealer.
- To maintain cover under the warranty, You must have the vehicle serviced in accordance with the manufacturer's guidelines as set out in their handbook.
- Cover for the cost of overnight accommodation or rail fares is limited to such costs, excluding the cost for meals, drinks and services, up to an amount of £60, inclusive of VAT.
- Whilst the cover pays up to £60, inc VAT, towards overnight accommodation or rail fare costs, the cost of meals, drinks and services are excluded.
- The MOT Test Warranty can be purchased either with the Mechanical or Electrical Failure Warranty or on its own, provided the vehicle has more than 90 days remaining to the expiry date of the current MOT Test, or must be of an age where an MOT Test has not previously been required.
- Cover does not include damage attributable to negligence, impact or road traffic accident or any other extraneous cause.

Queries and Claims Procedure (see Warranty Booklet for full details)

In the event that You have reason to claim, You should take the vehicle to Your supplying dealer or an Authorised Repairer. Full details of how to make a claim are included in the Warranty booklet.

The Administrator for the warranty is:-

Ford Protect Administration,
Arterial Road, Laindon,
Essex SS15 6EE

Tel: 0370 2416726 Email: protect@ford.com
to whom You should address any queries in respect of the warranty.

Right of Cancellation (See Warranty Certificate for full details)

You have a statutory right to cancel the warranty within 14 days, starting on the later of the date You enter into the agreement, or, if different, the date You receive the Warranty Certificate. You are only entitled to cancel the complete warranty i.e. You cannot cancel just one of the Sections.

To cancel the warranty, please contact the Ford dealer from whom You purchased the warranty or, alternatively, write to the Administrator at the following address:-

Ford Protect Administration,
Arterial Road, Laindon,
Essex SS15 6EE

Tel: 0370 2416726 Email: protect@ford.com
On receipt of Your notice of cancellation (within 14 days), You will be entitled to the following refund in respect of the fee paid for this warranty product:-

- i. a full refund of the fee in the event that You have not received any payment under the warranty;
- ii. a refund of the difference, less an Administration Charge of £35 inclusive of VAT, where the fee is in excess of any payments that have been made under the warranty;
- iii. No refund where the payment(s) that have been made under the warranty exceeds the fee.

In the event that You wish to cancel at any other time (after 14 days), You will not be entitled to a return of any part of the fee paid.

Complaints procedure

Although We aim to please, things can sometimes go wrong. We would rather You told Us if You are not completely satisfied.

Therefore in the event of any complaint, You should in the first instance write to

Ford Protect Administration
Arterial Road, Laindon,
Essex SS15 6EE

In the unlikely event that You cannot resolve the matter to Your complete satisfaction with the Administrator, You should write to Us. You will find Our contact details on the Warranty Certificate.

Your statutory rights as a consumer are not affected by the terms of this certificate.



Descriptions, illustrations and specifications.
This leaflet is correct at the time of going to print.
However, due to the continuous nature of product
development, the right is reserved to change
specifications of the items illustrated and described
in this publication at any time.

Wording - This leaflet demonstrates the key benefits
and restrictions of the Ford Protect Mechanical
Breakdown Warranty and additional benefits, only.
Please see a member of staff for up to date Ford
Protect Warranty wording.

This Mechanical Breakdown Warranty is
endorsed and promoted in conjunction with:

Ford Motor Company Ltd,
Arterial Road,
Laindon,
Essex SS15 6EE

FM264FOR5S1E

November 2022

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